

# Amplify Your Air Travel Operation

**Provide customers and workers with tools built to elevate the travel experience and optimize daily operations.**

From advancements in safety and speed to greater reliability, the travel experience is more important than ever. Meeting high expectations while balancing costs comes with challenges. So how do you keep travelers satisfied and operational cost down? By implementing services and solutions that make efficiency a welcome reality for passengers and airline staff. OCR Canada is strategically positioned to support both travelers and employees with easy-to-use applications and devices made to meet the needs of the airline industry.

## Optimize everything—from check-in to baggage claim

- Touchless bio-secure self-service check in kiosks w/ barcode & passport scanning, bag tag printing, and temperature monitoring
- Digital signage for flight information, upgrade notification and standby notification at reward lounges and gate areas
- Temperature monitoring kiosks in reward lounges and at gate area
- Mobile and fixed barcode scanning for reward lounge access and boarding passes during boarding process
- Flight Ops (Pilots) – EFB (Electronic Flight Bag) devices for flight operations
- Inflight (Flight Attendants) – Devices for flight operations, scheduling, and mobile POS for in-cabin secure retail purchase
- Tech Ops (Mechanics) – Mobile devices for pre-flight checks, repair processes, and parts inventory availability
- Ground Ops (Customer Service & Ramp Agents) – Mobile devices to help with customer interaction and satisfaction, plus mobile devices that scan and provide trackability and accurate processing of baggage and cargo, mobile printing of last-minute bag tags for baggage handling, and mobile devices that track accurate De-Icing process, and more
- HQ Facility Maintenance – Work order processing and parts inventory tracking

OCR Canada operates with the biggest names in tech and is proven to deliver the top-tier solutions needed to support a flawless, fully optimized air travel experience. Empower your team with software and hardware that streamlines daily processes, minimizes ground time, and maximizes customer satisfaction.

## Sky's the limit

Watch customer satisfaction and operational efficiency soar with leading solutions

**1 Self-Service Kiosks**



**2 Digital Signage**



**3 Baggage Tracking**



**4 Customer Service Agents & Boarding Passport Scanning**



**5 Pilot EFB**



**6 Flight Attendant EFB & Mobile POS**



**7 Mechanic Maintenance & Parts Inventory Tracking**

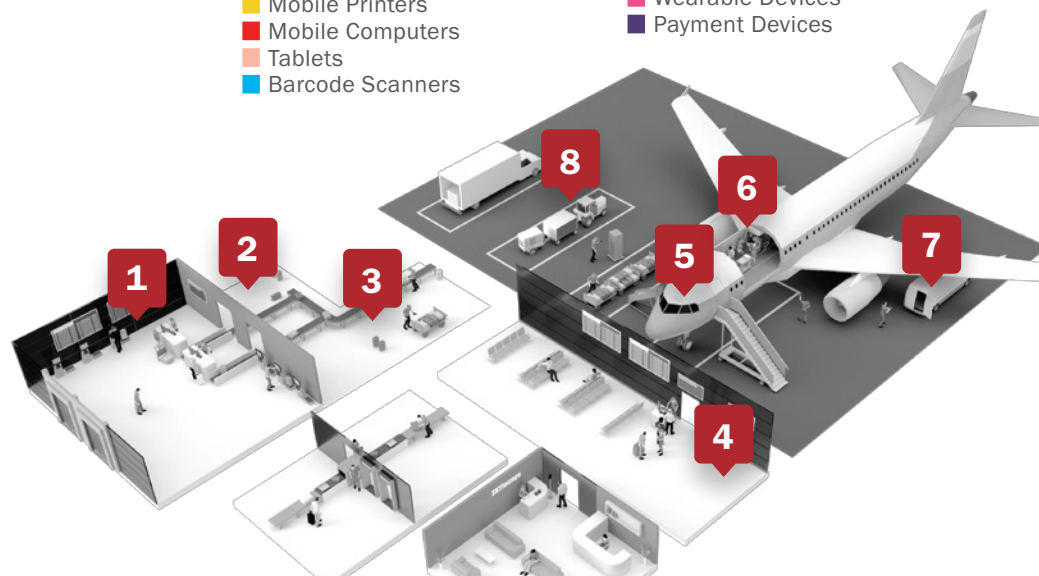


**8 Scanning at Plane side**



**Technology**

- Kiosks
- Ticket Printers
- Label Printers
- Mobile Printers
- Mobile Computers
- Tablets
- Barcode Scanners
- Passport Readers
- Digital Signage Displays
- RFID
- Wearable Devices
- Payment Devices



## Achieve full-service support

As a global provider, OCR Canada grants you instant access to an entire suite of intuitive tools and services backed by some of tech's biggest players. Custom tailored to improve customer satisfaction, employee satisfaction, and to control operational expense all within the confines of FAA regulations.



### Solution Design/Implementation

Produce a fully vetted solution, with implementation supported by comprehensive project management, mobile systems engineering, and detailed deployment plans, including asset identification for tracking and day 2 support



### Device-as-a-Service

Enable a predictable OPEX model by bundling innovative devices with a variety of services and software, all with a planned hardware upgrade path in place



### End-User Services to Augment Staff

Ensure end-users remain up-to-speed with training solutions and 24x7 Help Desk support for hardware and software



### Device Support and Management

Leverage secure and detailed staging, kitting and carrier activation, device management services, plus Overnight Spare Pool, Repair and Manufacturer RMA services to keep critical business running nonstop

## Meet every demand with a single-source provider

Partnering with OCR Canada helps you exceed customer expectations and control operational cost with a single source that understands your business from HQ, to passenger arrival at airport, to baggage claim. With a consultative approach and in-house SMEs, OCR Canada can help design and support Flight Ops, Inflight, Tech Ops, Ground Ops, and other use cases with solutions that ensure air travel remains safe, enjoyable, and profitable. See for yourself how these single-source turnkey solutions are elevating the complete travel experience.

Leverage our team's expertise—  
request your **free consultation** today.



**ET51**

### Rugged, reliable mobile computing

Built to handle all-day, everyday business, Zebra's lightweight, durable ET51 boasts enterprise-class scanning, flexible wearability, and lightning-fast wireless connectivity. Leverage the long-lasting ET51 to simplify MPOS, and scanning from aviation parts to luggage tags, boarding passes and more.



### Software Solutions

Utilize onsite consulting and integration support, including custom software/app development, to ensure best practices are implemented at all times



### Wireless Networking

Securely run all devices on one, unified wireless or mobile carrier network—enjoy Wi-Fi site surveys, installation, carrier activation and maintenance services